# **Egaragi Auction – Seller Guide**

### 1. Getting Started

#### **Create a Seller Account**

- Visit <a href="mailto:egaragi.com">egaragi.com</a> → select "Car Auction" → click "Become Partner."
- Submit business details: Name, Company, Email, Phone, Emirates Location, Business Type.
- Once verified, you can begin listing vehicles.

### 2. Listing a Vehicle

#### **Create a New Listing**

- Go to Seller Dashboard → click "My Auction."
- Add Cars:
  - Vehicle details: Make, Model, Year, Mileage, VIN
  - Condition and features (be honest and accurate)
  - Upload clear photos (interior, exterior, engine, odometer)
  - Add Description

#### **Set Pricing & Duration**

- Set a Reserve Price
- Starting Bid Price
- Choose auction duration: (ex. 3, 5, or 7 days.)

Change Auction Status (Pending/Ongoing/Completed)

Choose auction duration: 3, 5, or 7 days.Listing Tips

- Be transparent to build buyer trust.
- Use high-quality, well-lit photos from all angles.
- Clearly disclose any damages or past repairs.

# 3. During the Auction

#### **Monitor Auction Activity**

• Track live bids on your dashboard.

## 4. After the Auction

#### Winning Bid & Payment

- If the reserve is met and a buyer wins:
  - You'll get a notification.
  - Egaragi collects a **deposit** from the buyer (online or bank deposit).
  - The deposit is transferred to you in **3–5 business days**.

#### **Remaining Balance**

• The buyer pays you the rest directly (via bank transfer, cash on delivery, etc.).

#### Pickup & Storage

- Free Storage: First 7 days from auction end.
- **& After 7 Days**: AED 35/day storage fee (charged by Auction Company).
- Note:
  - Fees begin on day 8.
  - Vehicle may be relocated or incur penalties if not collected.

Contact support if delays are expected.

# 5. Handover & Delivery

#### **Coordinate with Buyer**

- Confirm full payment received
- Arrange collection time/method
- Finalize **paperwork** (ownership transfer, receipt)

#### **Optional Delivery**

• Egaragi can recommend **logistics partners** for vehicle delivery.

## 6. Important Policies

- V No Listing or Final Value Fees You keep 100% of sale price.
- **Withdrawals Allowed** Only before bidding starts.
- **X Dispute Resolution** Egaragi provides support if needed.

# **№ Need Help?**

Email: support@egaragi.com

**Phone:** 800-GARAGI (Mon–Fri, 9am–9pm)